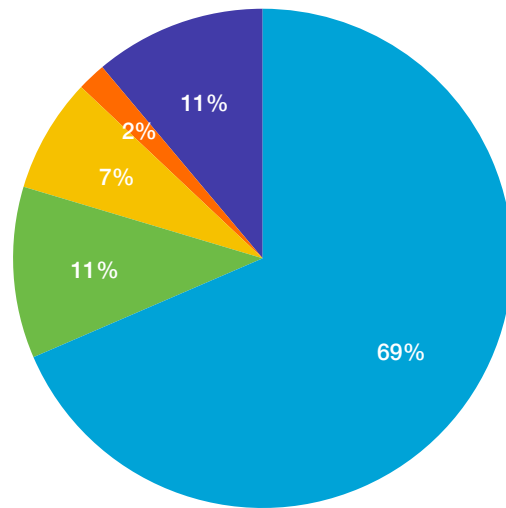


- Conversations with persons wearing masks
- Remote conferencing platforms
- Service on captioned phones
- Service through VRS
- Availability of an interpreter/transliterators
- Other

MayQuestion 2020

	ANSWERS
<b>Conversations with persons wearing masks</b>	<b>37</b>
<b>Remote conferencing platforms</b>	<b>6</b>
<b>Service on captioned phones</b>	<b>4</b>
<b>Service through VRS</b>	<b>1</b>
<b>Availability of an interpreter/transliterators</b>	<b>0</b>
<b>Other</b>	<b>6</b>



#### Other:

- Teaching where immediate feedback is very important
- At work and general conversation
- Costco pharmacy clerk not-responsive to using pen and paper after I told her I was a lip-reader.
- Captioning during local news conferences.
- Use of telehealth virtual mtg with drs
- Learning how to use relay interpreters on phones

#### Comments

- I want to hear better
- they speak too fast
- Masked people are a real problem for my husband and me. We combine lipreading with listening. I feel the masks dehumanize all of us, sadly, even though I realize it's necessary in our battle with COVID-19.
- The state is doing well but the President and Mayors are doing poorly
- Smithsonian is offering virtual programs but has responded to my request for captioning services. Is this required under ADA?
- Not feasible, no captions or interpreter Dr's idea was to use smart board and write msgs. Dislike this. I've suggested Wello but office would not use that app
- The first 3 choices have presented challenges for me.
- I love Zoom, Slack, etc.
- It seems I haven't set up Sorenson and Z properly so that I can access their services.