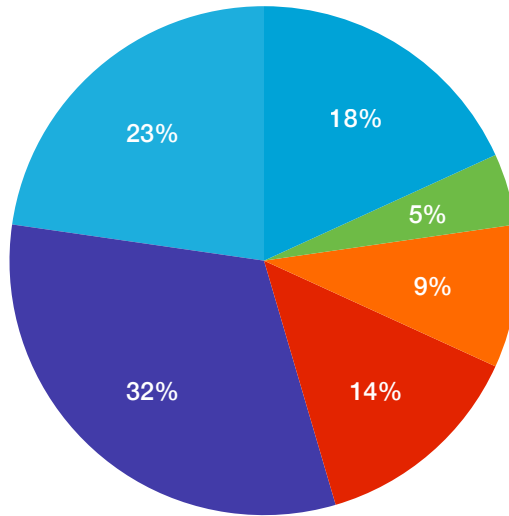
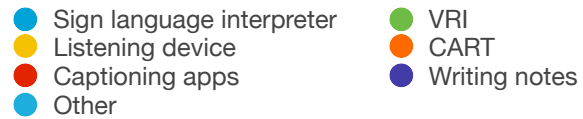


September Question 2020

ANSWERS	
Sign language interpreter	4
VRI	1
Listening device	
CART	2
Captioning apps	3
Writing notes	7
Other	5



Total Number of replies - 13



**Other:**

- In same room
- Note ASR is poor with masks and remote Cart. Lots of missed and inaccurate transcription
- Nothing. Expectation that I can somehow hear them.
- My dentist has a small white board and they write on it for me. My regular doctor writes things down on paper for me.
- Sometimes the provider drops his/her mask to let me see the lips. I've not had any serious issues with the doctors I've seen, but I have heard unhappy stories from other people. Masks have clearly caused serious issues for those of us with hearing loss.